



Rent Review

Affordable Rent & Service Charges

City of Albany

Status Report: 2024

Outreach Methods:

- Posters at City Facilities
- Flyers Available at City Facilities
- Flyers & Postcards Mailed
- City Website
- City ENews
- Senior Center Newsletter
- Recreation & Comm. Services Activity Guide
- Albany CARES
- Other City Department Referrals

Rent Review - Initial Engagement - Conducted by Albany CARES

Landlords	11
Tenants	42
Totals	53

Methods of Engagement: In Person - Email - Telephone

Rent Review - Engagement Management - Direct Contacts & Referrals

Directly Contacted ECHO 9 (2 Landlords, 7 Tenants)		Contacted Albany CARES Referred to ECHO 35 (8 Landlords, 27 Tenants)		Contacted Albany CARES Did not need/want ECHO referral 9 (1 Landlord, 8 Tenants)	
Landlord / Tenant Counseling 0 ↓	Rent Review 9 ↓	Landlord / Tenant Counseling 31 ↓	Rent Review 4 ↓	Landlord / Tenant Counseling 8 ↓	Rent Review 1 ↓
0 Landlords 0 Tenants	2 Landlords 7 Tenants ↓	7 Landlords 24 Tenants	1 Landlords 3 Tenants ↓	1 Landlords 7 Tenants	0 Landlords 1 Tenants
	Conciliation: 0 Mediation: 0		Conciliation: 0 Mediation: 0		