

Status Report: 2025



Rent Review

Affordable Rent & Service Charges

City of Albany

Outreach Methods:

- Posters at City Facilities
- Flyers Available at City Facilities
- Flyers & Postcards Mailed
- City Website
- City eNews
- Albany Activity Guide
- Albany CARES Program
- Other City Department Referrals
- ECHO Housing Website

Rent Review - Initial Engagement - Conducted by Albany CARES

Landlords	14
Tenants	37
Totals	51

Methods of Engagement: In Person - Email - Telephone

Rent Review - Engagement Management - Direct Contacts & Referrals

contacted ECHO themselves 7 (3 Landlords, 4 Tenants)		contacted Albany CARES direct referral to ECHO 35 (7 Landlords, 28 Tenants)		contacted Albany CARES Didn't need/want direct ECHO re- ferral 9 (4 Landlord, 5 Tenants)	
Landlord / Tenant Counseling 2 ↓	Rent Review 5 ↓	Landlord / Tenant Counseling 30 ↓	Rent Review 5 ↓	Landlord / Tenant Counseling 9 ↓	Rent Review 0 ↓
2 Landlords 0 Tenants	1 Landlords 4 Tenants ↓	4 Landlords 26 Tenants	3 Landlords 2 Tenants ↓	4 Landlords 5 Tenants	0 Landlords 0 Tenants
	Needed Conciliation: 0 Mediation: 0		Needed Conciliation: 0 Mediation: 0		